

1:1 Staffing

Travelers who need a higher level of care and/or constant assistance require a dedicated (1:1) Travel Companion, which they are responsible for providing. There is an additional price charged for 1:1 Travel Companions to cover the additional travel costs. For bus trips, this additional price is half the regular price. For flight or cruise trips, the exact extra cost depends on the underlying flight or cruise costs and can be obtained by contacting our office.

Travel Companions assist at the hotel with personal cares such as showering, dressing, and grooming. At meals they assist with ordering and general cutting assistance. During the day they assist at attractions and with shopping. Our standard ratio is groups of 3 to 4 travelers for each Travel Companion. 1:1 staffing for a traveler is necessary when a Special Journeys Travel Companion would not have time to assist that traveler as well as an additional 2 to 3 other travelers.

In our experience, almost all travelers who use a wheelchair full-time require a dedicated, 1:1 Travel Companion. Examples of exceptions would be individuals who transfer by themselves or with minimal assistance and who require minimal assistance eating and toileting. Another common situation requiring 1:1 staffing is a traveler whose behavior requires constant supervision. When a traveler prefers their own dedicated staff or a family member wants to come on a trip and not work with other travelers this would be another reason for a 1:1 Travel Companion.



Factors to consider in determining whether a 1:1 Travel Companion is required are:

- Eating assistance – Does the traveler require food/liquid texture modification (dysphasia); can the traveler eat on their own without assistance; do they use a feeding tube?
- Behaviors – Does the traveler require line of sight supervision; do they have controllable outbursts or aggression that need regular staff assistance; do they need to be monitored for wandering constantly; would the traveler leave the hotel room/hotel during the night?
- Care Issues – Does the traveler need total assistance with cares in the hotel room; does the traveler require total assistance showering, transferring, dressing and/or toileting?